Local Community Resources

Important Notes:

- The listed services and organizations are for reference only and have no assumption as recommendations. For more information on local community resources, please refer to internet.
- The listed services may include charges. For details, please contact the concerned organizations.

| Hotlines | | | |
|--|---|-------------|--|
| Organization | Website | Contact No. | Services |
| The Hong Kong Council of Social Service – Overview of Social Service Hotline | https://www.hkcss.org.hk/contact-us/?lang=en | | Provide hotlines & contact of different social service |
| 24-hour Hotline | | | |
| The Samaritan Befrienders Hong Kong | https://sbhk.org.hk/?page_id=33200⟨=en | 2389 2222 | 24-hour suicide prevention hotline |
| The Samaritans | http://www.samaritans.org.hk | 2896 0000 | 24-hour suicide prevention hotline in multiple languages |
| Suicide Prevention Services | http://www.sps.org.hk/?a=group&id=hotline | 2382 0000 | 24-hour suicide prevention hotline |
| Family Caritas Crisis | https://family.caritas.org.hk/zh-hk/services/view/11 | 18288 | 24-hour hotline – provide crisis intervention and support for individuals or families in crisis |
| Tung Wah Group of Hospitals - Cease Crisis Centre | http://ceasecrisis.tungwahcsd.org/contact.html | 18281 | 24-hour hotline – provide one-stop crisis intervention and support services for victims of sex violence, individuals or families facing family violence or other family crisis |
| Telephone Enquiry service for psychiatry | http://ipep.hk/en/community_resources/HA-24-7- hotline | 2466 7350 | 24-hour telephone enquiry service for psychiatry by Hospital Authority |
| PRIDE Line 24-hour Supporting Hotline for Sexual Minoritites | https://www.facebook.com/TWGHsPrideLine/ | 2217 5959 | Provide 24-hour counselling and emotional support for people of different genders/gender identities |

| The Ping Wo Fund – Quit Gambling Service Hotline | https://www.donotgamble.org.hk/en/helpdesk1.php?u tm source=google&utm medium=cpc&utm campaign =sem&utm term=%7Bkeyword%7D&utm content=bra nding | 1834633 | Provide specialized counselling and treatment services for gamblers with gambling disorder and their family members. |
|--|---|---|--|
| Caritas Hotline | http://love.caritas.org.hk/ | 18288 Mon - Fri : 1200 – 2300 | Hotline counselling service to those with love affairs problem |
| Other hotlines | | | |
| Social Welfare Department Hotline | http://www.swd.gov.hk/en/index/site_pubsvc/page_fa mily/sub_listofserv/id_department/ | 2343 2255 Mon - Fri : 0900 – 1700 Sat: 0900 - 1200 Sun & PH: (24-hour voice response system) | SWD Hotline social workers to provide counselling, support and advice and arrange appropriate follow up services for general pubic |
| The Hong Kong Federation of Youth Groups - uTouch | https://hkfyg.org.hk/en/home/ | 2788 3444 | Counselling hotline service specially for students in tertiary institutions |
| student.hk – Student Hotline | https://hyc.org.hk/aboutus/contactus.php | 2503 3399 Tue, Fri: 1400 – 1800 | Counselling hotline service for students and parents related to academic, employment or emotions |
| Stewards - Youth Outlook Hotline | http://youthoutlook.stewards.org.hk/ | 2635 7709 Mon – Fri: 1000 – 1300 1400 – 1730 | Hotline counselling services for youth with emotional or mental problem |
| The Media Evangelism Limited – Life Hotline | http://www.life-tme.org/life-tme3/index.asp?pg=11 | 8100 8012 Mon – Sat: 1000 - 1800 | Christian-based counselling hotline |
| Hong Kong Young Women's Christian Association (YWCA) Counselling Hotline | https://www.facebook.com/hongkongywca/posts/1078 214195709760 | 2711 6622 Mon - Fri : 1900 – 2130 | Counselling hotline service |

| Tung Wah Cares Hotline | http://www.tungwahcsd.org/en/our-services/youth-and-family-services/family-and-child-welfare-services/TWCH/introduction;category/9 | 2548 0010 Mon – Fri: 1400 – 1800 (Except PH) | Counselling hotline service |
|---|--|---|---|
| Joyful (Mental Health) Foundation | https://www.jmhf.org/service | 2301 2303 Mon – Fri: 1000 – 1300 1400 – 1700 Sat: 1000 – 1300 | Hotline services which give information about mood disorders and access to clinical services for those in need. |
| Hong Kong Family Welfare Society | https://www.hkfws.org.hk/en/contact-us | Family Careline: 2342 3110 The Net Education and Counselling Service Hotline: 5592 7474 | Emotional support and peer counselling to needy people |
| Caritas Family Crisis Centre – Addiction Hotline | https://lksf.org/20080604/?lang=hk | 3904 3098 | Assessment & support for people with addiction problem |
| Tung Wah Group of Hospitals CROSS Centre | https://crosscentre.tungwahcsd.org/v3/index.php | 2884 1234 | Detoxification counselling hotline services |
| Harmony House | https://www.harmonyhousehk.org/eng | 24-hour Woman Hotline: 2522 0434 Man Hotline: 2295 1386 | Crisis intervention, counselling and resources referral for family violence victims |
| Richmond Fellowship of Hong Kong | https://justone.richmond.org.hk/?gclid=EAlalQobChMIl uXOk7T15QIVQ6qWCh1mnwPwEAAYASAAEgKx9fD_Bw E | 3512 2626 | Provides counselling service for needy people |
| Education Bureau – Teachers' Helpline | https://www.edb.gov.hk/en/teacher/teacher-helpline/about-teacher-helpline/index.html | 2892 6600 0800-2000 daily | Support teachers and principals to cope with work-related pressure |

| Hong Kong Red Cross | https://www.redcross.org.hk/en/covid pss.html | 1000 – 1800 | Provides psychological support for |
|-------------------------------|---|---------------------|------------------------------------|
| Psychological Support Service | | Shall We Talk | needy people by appointment basis |
| | | WhatsApp | |
| | | 51645040 | |
| | | Telegram | |
| | | @hkrcshallwetalk | |
| | | (Message to make an | |
| | | appointment) | |

| Counselling / Clinical Psychological Services | | | |
|---|---|---|---|
| Organization | Website | Contact No. | Services |
| General Counselling Services (Free-of-charge) | | | |
| Social Welfare Department and Non- Governmental Organizations Integrated Family Services Center | https://www.swd.gov.hk/en/index/site_pubsvc/p age_family/sub_listofserv/id_ifscbydistrict/ | 2343 2255 | Counselling services (according to living district) |
| Hong Kong Christian Service – Navigating Adversity Counselling Service | http://www.hkcs.org/en/services/nacs | 2731 6251 Mon – Fri: 0900 - 1300 1400 - 1730 | Provide professional and in-depth personal and family counselling to enhance service user's resilience, to facilitate them to adjust their lift patterns and to turn latent cries to positive growth opportunities. |
| Hong Kong Children & Youth Services- Clinical Psychological Service | http://www.cys.org.hk/aboutus/cp_eng.asp | 2761 1106 | Psychological assessment & treatment (priority for urgent case & referral by own agency) |
| Ethnic Minority Well-being Centre | https://www.zubinfoundation.org/wellbeing | 9682 3100 | Individual counselling services for ethnic. Provide Free Well-being Check-up Service for Hindi & Urdu Speakers |

| Online support / counselling service | | | |
|--|---|--|---|
| The Samaritan Befrienders Hong Kong - ChatPoint | https://chatpoint.org.hk/ | Online chatroom and iOS & Android Mobile App Mon – Fri: 1600 – 0100 Sat, Sun, PH: 2000 – 0100 | Provide one-off emotional support and suicide prevention chatroom service by well-trained volunteers and professional social workers. |
| Hong Kong Jockey Club Charities Trust – Open Up | https://www.openup.hk/index.htm?lang=en | Facebook/ Instagram: hkopenup WhatsApp/ SMS: 91 012 012 | An online text platform designed specifically to cater the needs of youngsters experiencing emotional distress from different aspects such as family issues, interpersonal relationships and academic stress. |
| The Mental Health Association of Hong Kong | https://www.mhahk.org.hk/index.php/service/promoedu/dce/counsellingapp/ | iOS & Android Mobile App Mon – Fri: 0200 - 1000 | Through the mobile app, provide counselling service, mental health information, emotional tests and positive attitude games etc |
| The Boys' & Girls' Clubs Association of Hong Kong - 夜貓 online | https://nitecat.bgca.org.hk/ | 2396 9447 9726 8159 9852 8625 | Provide online counselling service for teenagers under 24 years old |
| The Hong Kong Federation of Youth Groups - uTouch | https://utouch.hk/ | WhatsApp: 62778899 Email: utouch@hkfyg.o rg.hk Facebook: www.facebook.c om/utouch.hk | Counselling Service for adolescents via different platform |

| Jockey Club Mental Wellness Project for Women - | https://www.isleofsoul.hku.hk/%E8%81%BD%E5 %BF%83%E4%BA%AD | Instagram: utouch_hkfyg 5965 4659 / 9420 9547 | Provide online counselling service for females between 18 and 64. |
|---|---|--|--|
| St James Settlement – 6 PM Cyber Youth Support Team | https://www.cyberyouth.sjs.org.hk/services | 5933 3711 | Provide services to at-risk and hidden youths aged between 6 and 24 |
| Caritas – Infinity Teens | https://it.caritas.org.hk/ | WhatsApp: 9377 3666 | Provide internet counselling services for internet-active teenagers between 6 and 24. |
| Stewards – Teens Online | https://www.teensonline.hk/ | WhatsApp: 9734 8185 | Provide internet counselling services for teenagers between 11 and 25 |
| The Jockey Club TourHeart+ Project | https://www.jcthplus.org/ | | Provide one-stop online platform and personalized mental health self-help services, including self-help psychological interventions, emotional self-help tools, and educational information about psychology and mental health |
| RainLily – SafeChat Online Support | https://rainlily.org.hk/chi/safechat | WhatsApp: 6730 1892 | Provide help for people who have experienced sexual violence and supporters |
| The Society for the Aid and Rehabilitation of Drug Abusers – "You Got Chance" Outreaching Service | https://www.sarda.org.hk/eng/index.html | WhatsApp: 5264 4716 | Provide outreach services, case counseling and consulting services. The social worker will also refer the case to related drug rehabilitation institution for follow-up. |

| General Counselling Services (Fee-Charging) | | | | |
|--|---|--|---|--|
| Baptist Oi Kwan Social Service Clinical Psychology & Counselling Services | https://bokss.org.hk/clinical-psychological-and- counseling-services? lang=en | 3413 1604 / 3413 1620 | Counselling & clinical psychological services | |
| Breakthrough Counselling Centre | https://www.breakthrough.org.hk/en/about-breakthrough/interpersonal-ministry/breakthrough-counselling-centre/ | 2632 0777 | Personal psychological counselling service for young people aged 19 to 30; family counselling service for young people of age 11 to 18 and their families | |
| Caritas Family Service Human Empowerment & Achievement Training (HEAT) | https://www.counselling.caritas.org.hk/ | 2525 6265 | Counselling & clinical psychological services | |
| Chinese YMCA of Hong Kong Counselling Service | https://cou.ymca.org.hk/en | 2783 3431 | Provide individual & family counselling services | |
| Concorde Psychological Services (Youth Outreach) | http://www.youthoutreach.org.hk/cps | 2513 0213 | Psychological assessment & support | |
| Hong Kong Family Welfare Society – Wellness Programme | http://www.wellnesshk.com/en/public/individual -family-counseling | 2771 1891 Mon – Fri: 0900 - 1730 | Organize trainings, counselling, seminar, group activities for individuals, commercial and community organizations. | |
| Hong Kong Sheng Kung Hui Counselling Service | http://cs.skhwc.org.hk/tc/therapy | 2713 9174 | Provide clinical psychological service, family and pre-marriage counselling service | |
| YWCA Family Wellness Centre | https://www.mind.org.hk/service providers/ywca -family-wellness-centre/ | 3443 1601 | Provide services of individual counselling, children play therapy, marriage and family counselling, and risk management supporting services | |

| The Mental Health Assocaition of Hong Kong – T.N.Foo Centre for Positive Mental Health | T.N.Foo Centre for Positive Mental Health (mhahk.org.hk) | 3583 1196 | Individual & family counselling, psychological assessment & treatment. Subsidized counselling service is available |
|--|---|--|---|
| ReSource – The Counselling Centre LTD | http://resourcecounselling.org/en/about-resource/ | 2523 8979 Mon – Fri: 0915 - 1900 | Mental health services for individuals, couples, and families; support clients who are in crisis or those with more severe mental illnesses. Counselling is offered in different languages. |
| United Centre of Emotional Health & Positive | http://www.ucep.org.hk/index.php?section=clinic | 2349 3212 | Psychological counselling & |
| Living | <u>al</u> | Mon - Sat | treatment |
| Yang Memorial Methodist Social Services | https://www.yang.org.hk/en/service_detail.php?i d=23 | 2171 4111 | Counselling & family support services |
| Hong Kong Mood Disorders Centre | https://www.hmdc.cuhk.edu.hk/contact-us/ | 2144 6004 | Education and treatment to people with mental health concerns |
| Specialized Counselling or Support Services | | | |
| Counselling Centres for Psychotropic Substance Abusers | https://www.nd.gov.hk/en/list of major organis ations providing drug treatment and rehabilita tion services.html | | Provide a focal point for psychotropic substance abusers to receive relevant information and timely counselling, as well as treatment and rehabilitation |
| Caritas Debt & Budgeting Counselling Service | http://debt.caritas.org.hk/ | 3161 2929 | Consultation & counselling on debt and budgeting |
| Tung Wah Group of Hospital Healthy Budgeting Family Debt Counselling Centre | http://www.tungwahcsd.org/en/our- services/youth-and-family-services/specialized- counselling- services/HBFDCC/introduction;category/9 | 2548 0803 | Consultation & counselling on debt and budgeting |
| Caritas Addicted Gamblers Counselling Centre | https://gamblercaritas.org.hk/ | 2499 7828 Hotline: | Counseling service for problem gamblers and their families |

| Hong Kong Lutheran Social Service - Sunshine Lutheran Centre | http://www.sunshine-lutheran.org.hk/ | 1834633 press 2 WhatsApp: 6829 8764 (Emergency 18288) 8108 3933 WhatsApp: 6606 3933 | Counseling service for problem gamblers and their families |
|---|---|--|--|
| Tung Wah Group of Hospitals Even Centre | https://evencentre.tungwahcsd.org/service-hours? lang=en | Gamblers' Hotline: 1834 633 Press 1 Hotline: 2827 4321 WhatsApp: 6770 5599 | Counseling service for problem gamblers and their families |
| Mother's Choice – Pre-marital pregnancy service | https://www.motherschoice.org/en/ | 2313 5678 WhatsApp: 5633 5678 | Pre-marital pregnancy counselling |
| The Family Planning Association of Hong Kong | https://www.famplan.org.hk/en | Information Service 2572 4477 (ext 44) | Information on services of the Family Planning Association, 24-hour emergency contraception & information on services for sexually assaulted victims |
| Caritas Project for Adult Survivors of Childhood Trauma | https://family.caritas.org.hk/zh-hk/services/view/21#.X2HUamgzaUk | 2649 9900 Wed: 1400 – 2100 | Counselling service for adult survivors of childhood trauma |
| Society for the Promotion of Hospice care | https://www.hospicecare.org.hk/?lang=en | 2331 7000 | Counselling service for terminal patients and the bereaved |

| Project Touch, The Boys' & Girls' Clubs | http://newtouch.net | 2321 1103 | Services for LGBT teens include: |
|--|---|-----------|--|
| Association of Hong Kong | | WhatsApp: | counselling service, mutual-support |
| | | 3895 6398 | group, relationship support, parent |
| | | | support etc. |
| TWGHs Integrated Centre on Addiction | http://icapt.tungwahcsd.org/?locale=en-US | Hotline: | Provide assessment & treatment |
| Prevention & Treatment | Online Counselling | 2827 1000 | program for people with multiple |
| | https://goo.gl/forms/1hC3IngN81fENtOi1 | | addictions and comorbid mental |
| | | | health disorders. Services include: |
| | | | hotline counseling and consultation, |
| | | | addiction counseling and treatment, |
| | | | psychiatric assessment and |
| | | | treatment, physical exam and |
| | | | consultation, and group therapy etc |
| Po Leung Kuk Family and Intimate Partner | http://family.poleungkuk.org.hk/en/page.aspx?pageid=876 | 2899 0019 | The service is provided on 24-hour |
| Relationship Hotline for Men | <u>gcid=070</u> | | basis. The staff on duty will listen and |
| | | | help analyze problems from male |
| | | | perspective and provides relevant |
| | | | service information. If the need |
| | | | arises, our social worker will follow- |
| | | | up by phone or provide face-to-face |
| Po Leung Kuk Refuge Centres for Women | http://family.poleungkuk.org.hk/en/page.aspx?pa | 1001155 | counseling. provide temporary accommodation |
| Po Leurig Ruk Reruge Cerities for Worner | geid=874 | 1001133 | and support services for women and |
| | | | their children facing family |
| | | | relationship problem or in danger of |
| | | | domestic violence. Single girl in need |
| | | | can also be referred for admission by |
| | | | social worker. |
| Mental Health | | | ooda worken |
| Wiental Freditii | | | |

| Organization | Website | Contact No. | Services |
|---|---|------------------|--|
| HKU Department of Psychiatry – headwind | https://www.youthmentalhealth.hku.hk/ | https://hku.au1. | Free online psychiatric consultation |
| F2O | | qualtrics.com/jf | |
| | | e/form/SV 8An | |
| | | A4YnCgqhUyup | |
| The Hong Kong Council of Social Service - | http://www.timetoheal.org.hk/page/about | 9010 2980 | Provide psychological and mental |
| "Time to Heal" | | | service for people with mental health |
| | | Mon – Fri: | issues as triggered by social unrest or |
| | | 1000 - 2000 | COVID-19 outbreak, including |
| | | | volunteer treatment and financial |
| | | | assistance etc. (Referral is required. |
| | | | Please contact Counsellor for |
| | | | assistance if you are in need.) |
| Richmond "Instant hotline" | https://justone.richmond.org.hk/?gclid=EAlalQob | 3512 2626 | 24-hour hotline service for public |
| | ChMIluXOk7T15QIVQ6qWCh1mnwPwEAAYASAAE | | with mental health concerns. |
| Centre for Adolescent Mental Health | http://www.cfsc.org.hk/rehab/ym/en/about.php | 2706 5262 | Provides one stop services |
| Prevention and Intervention | | 6732 7143 | (counselling, programme etc.) for the |
| Trevention and meet vention | | (Kowloon East & | |
| | | Tsueng Kwan O) | mental health concerns |
| Stewards – Youth Outlook | https://www.stewards.hk/teen-mental-health- | 2635 7709 | Provide counselling, group, training |
| | services | | and employment services for youth |
| | | | aged between 11 to 29 with |
| | | | Psychosis or emotional disorders |
| Baptist Oi Kwan Social Services | http://ymh.bokss.org.hk/ | Enquiries | Support mental health services for |
| | | hotline: | youth |
| | | 3413 1543 | |
| Baptist Oi Kwan Social Services – Care | http://carer.bokss.org.hk/ | 2560 0651 | Provide consultation, groups and |
| Resources and Service Center | | Mental health | activities for relatives of persons with |
| | | enquiry hotline | mental illness |

| | | 2535 4135 | |
|---|---|---|--|
| New Life Psychiatric Rehabilitation Association | https://www.nlpra.org.hk/default.aspx | 2332 4343 | Mental health services |
| The Mental Health Association of Hong Kong | https://www.mhahk.org.hk/ | 2528 0196 | Mental health services |
| Integrated Community Centre for Mental Wellness (ICCMW) (different districts) | https://www.swd.gov.hk/en/index/site_geoinfomap/page_rehabmap/sub_cssmap/id_iccmwmap/ | | One-stop service for recovered mental persons (15 years old or above), carers, persons with suspected mental health problems and other residents living in corresponding districts |
| Hospital Authority – Specialist Out-patient Clinics | https://www.ha.org.hk/visitor/ha visitor index.a sp?Content ID=10053⟪=ENG&Dimension=1 00&Parent ID=10042&Ver=HTML | | |
| The Hong Kong College of Psychiatrists | https://www.hkcpsych.org.hk/index.php?lang=en &Itemid=296 | | List of Private Psychiatrists in Hong Kong |
| Jockey Club Psychological Support Project – e GPS | https://en.egps.hk/ | 3188 2550 | Provision of eGPS services to whom suffered from emotional disturbance. Stress on guided self-help psychotherapy. |
| Early Psychosis Foundation | http://www.episo.org/%E8%81%AF%E7%B5%A1 %E6%88%91%E5%80%91/ | 6075 6504 | Early psychosis intervention services, professional training, and public awareness programs |
| E.A.S.Y. (Early Assessment Service for Young People with Early Psychosis) | http://ipep.hk/en/community_resources/E-A-S-Y | 2928 3283 | Early referral, assessment & treatment for Early Psychosis |
| LevelMind@JC | https://levelmind.hk/project-model | Lai Chi Kok: 3168 4094 Shatin: 2698 5565 | Provide a stigma-free youth-specific and youth-friendly mental wellness service model for youth mainly aged between 12 and 24. |

| Sheung Shui: |
|---------------|
| 2679 7557 |
| Tsuen Wan: |
| 2425 9348 |
| Kwai Ching: |
| 2868 1061 |
| Kwun Tong: |
| 2759 9821 |
| Wong Tai Sin: |
| 2351 2611 |
| Chai Wan: |
| 3956 1970 |