

The Library is providing supports to users with special needs as follows:

1. Hearing impairment:

- Closed captions are provided in most of the DVD programmes in our Media Resources Collection.
- Visual alarm system for fire signal.

2. Visual impairment:

- Special equipment and software have been installed in two SEN Study Rooms on 1/F of Mong Man Wai Library and in one dedicated workstation of Tseung Kwan O Study Centre Learning Commons:
  - Closed circuit TV magnifier
  - PC screen magnifying software (ZoomText 10)
  - Screen reading software (JAWS, Windows Light, NDVA and OpenBook)
  - Refreshable braille display device (set up at SEN Study Rooms only)
  - Text-to-Speech reader
- 42" large screen display
- Hand-held electronic magnifiers are available for 14-day loan at the Circulation Counter of the Mong Man Wai Library.
- Standard Windows accessibility tools are provided on all Windows-based public PCs
- All lifts are provided with Braille signs and voice announcement
- Visual alarm system for fire signal.
- Tactile warning strips are provided at the top and bottom ends of the staircases
- Tactile guide path starts from the entrance to service counter

3. Physical handicap:

- Barrier-free access provided in all Library premises
- Automatic sliding doors and entrance gates for wheelchair users on G/F of Mong Man Wai Library
- Automatic entrance gates for wheelchair users on LP/F of Mong Man Wai Library
- One PC workstation at 7 x 24 Learning Centre on G/F of Mong Man Wai Library is specially designed for wheelchair users

## Library-List of Support Services and Facilities for SEN Students

- A height adjustable table has been set up in each SEN Study Room in Mong Man Wai Library
  - Toilets for wheelchair users are provided on G/F to 4/F of Mong Man Wai Library
  - Priority services are provided to users with physical disabilities at all library counters
4. Hearing impairment
- Two FM wireless systems are reserved for short loan at the Circulation Counter of the Mong Man Wai Library.
5. Others:
- Users with special needs can always approach our counter and staff for assistance.
  - Two study carrels (SN1 and SN2) in Research Common (4/F) of Mong Man Wai Library are designated for students with special educational needs.

*Updated in Jul 2019*