The Library is providing supports to users with special needs as follows:

- 1. Hearing impairment:
 - Closed captions are provided in most of the DVD programmes in our Media Resources Collection.
 - Visual alarm system for fire signal.
- 2. Visual impairment:
 - Special equipment and software have been installed in two SEN Study Rooms on 1/F of Mong Man Wai Library and in one dedicated workstation of Tseung Kwan O Study Centre Learning Commons:
 - Closed circuit TV magnifier
 - PC screen magnifying software (ZoomText 10)
 - Screen reading software (JAWS, Windows Light, NDVA and OpenBook)
 - Refreshable braille display device (set up at SEN Study Rooms only)
 - Text-to-Speech reader
 - 42" large screen display
 - Hand-held electronic magnifiers are available for 14-day loan at the Circulation Counter of the Mong Man Wai Library.
 - Standard Windows accessibility tools are provided on all Windows-based public PCs
 - All lifts are provided with Braille signs and voice announcement
 - Visual alarm system for fire signal.
 - Tactile warning strips are provided at the top and bottom ends of the staircases
 - Tactile guide path starts from the entrance to service counter
- 3. Physical handicap:
 - Barrier-free access provided in all Library premises
 - Automatic sliding doors and entrance gates for wheelchair users on G/F of Mong Man Wai Library
 - Automatic entrance gates for wheelchair users on LP/F of Mong Man Wai Library
 - One PC workstation at 7 x 24 Learning Centre on G/F of Mong Man Wai Library is specially designed for wheelchair users

- A height adjustable table has been set up in each SEN Study Room in Mong Man Wai Library
- Toilets for wheelchair users are provided on G/F to 4/F of Mong Man Wai Library
- Priority services are provided to users with physical disabilities at all library counters
- 4. Hearing impairment
 - Two FM wireless systems are reserved for short loan at the Circulation Counter of the Mong Man Wai Library.
- 5. Others:
 - Users with special needs can always approach our counter and staff for assistance.
 - Two study carrels (SN1 and SN2) in Research Common (4/F) of Mong Man Wai Library are designated for students with special educational needs.

Updated in Jul 2019