

EdUHK VPN Service User Guide for IOS

A. Installing the GlobalProtect VPN Client App

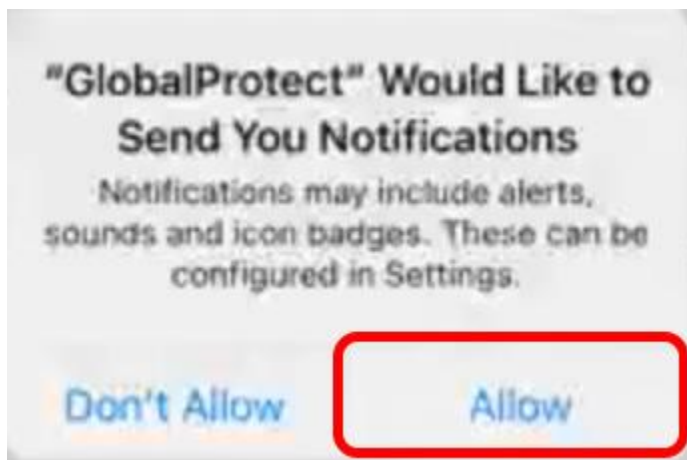
Screen capture based on iOS version 18

1. Download and install “**GlobalProtect**” App from AppStore

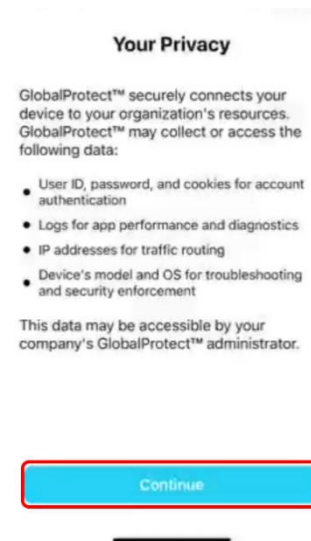
(<https://apps.apple.com/us/app/globalprotect/id1400555706>).

2. Tap on the icon to open the app.

3. Tap **Allow**.

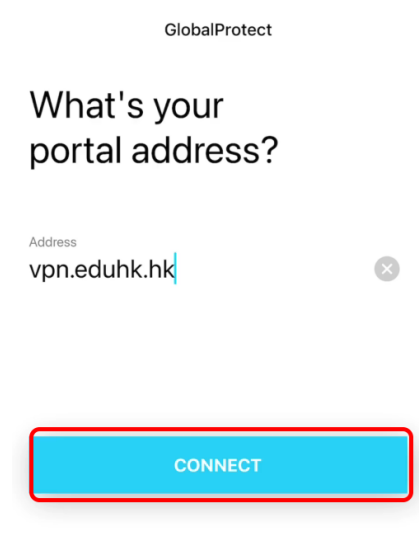


4. Tap **CONTINUE**.



EdUHK VPN Service User Guide for IOS

5. Enter vpn.eduhk.hk and tap **CONNECT**.

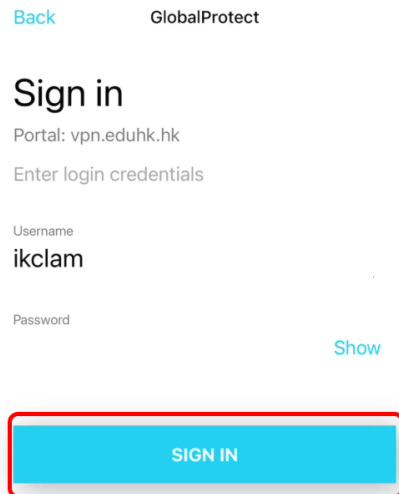


6. Tap **ALLOW**



EdUHK VPN Service User Guide for IOS

7. Enter your EdUHK account, password and tap **SIGN IN**.



Back GlobalProtect

Sign in

Portal: vpn.eduhk.hk

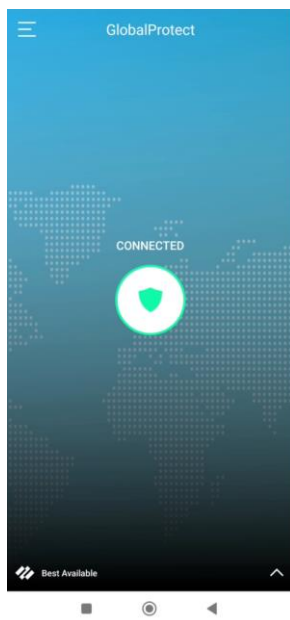
Enter login credentials

Username
ikclam

Password Show

SIGN IN

8. Once connected, the status will be shown as “Connected”.

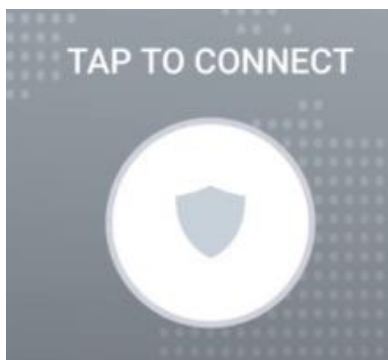


EdUHK VPN Service User Guide for IOS

9. Tap on the icon in the center to **Disconnect** and quit the VPN connection



10. Tap on the icon in the center to Connect to re-connect the VPN connection

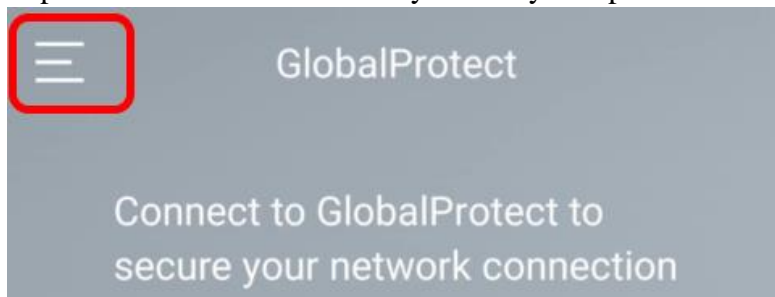


EdUHK VPN Service User Guide for IOS

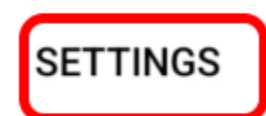
B. Configure to use the VPN add-on service in China

If you are going to use EdUHK VPN within mainland China, you can set up the GlobalProtect to use the mainland China VPN gateway for better performance.

1. Tap the menu button from the system tray at top left corner.



2. Tap **SETTINGS**.



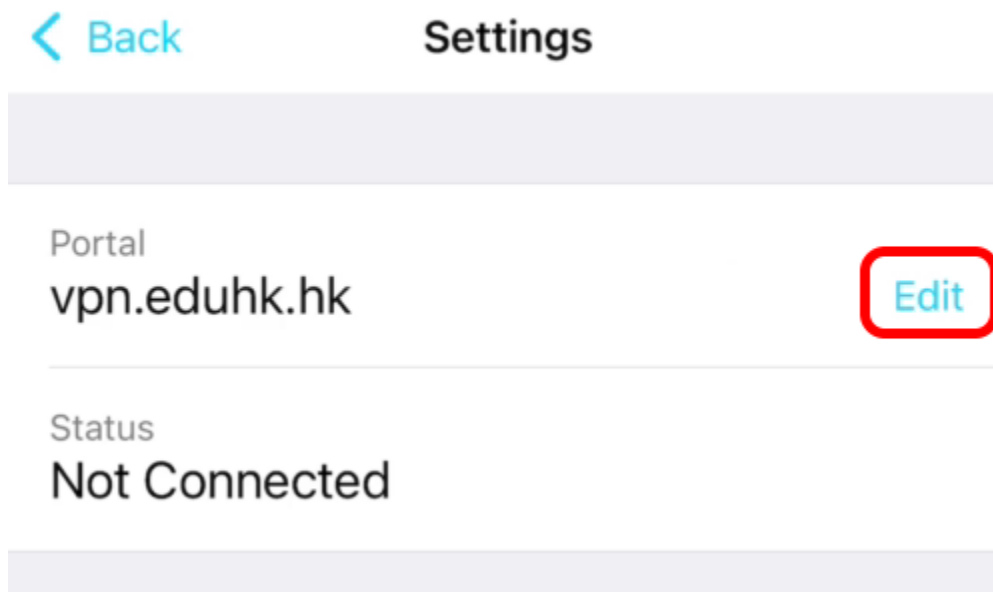
ABOUT

HELP

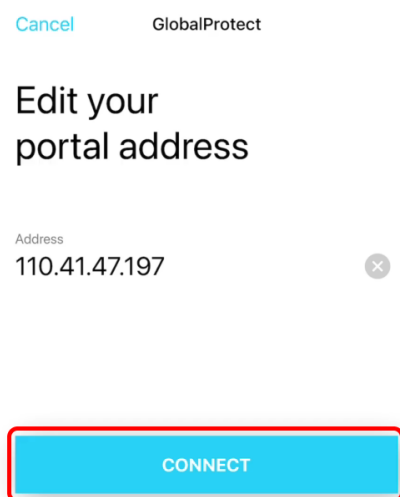


EdUHK VPN Service User Guide for IOS

3. Tap the **EDIT** on the right of the screen.

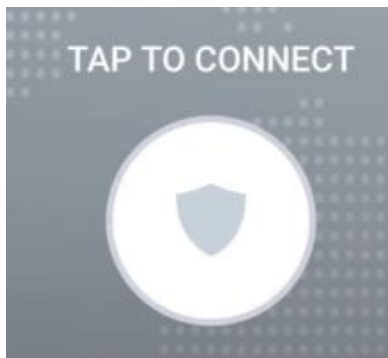


4. Enter 110.41.47.197 as the portal address and tap **CONNECT**.

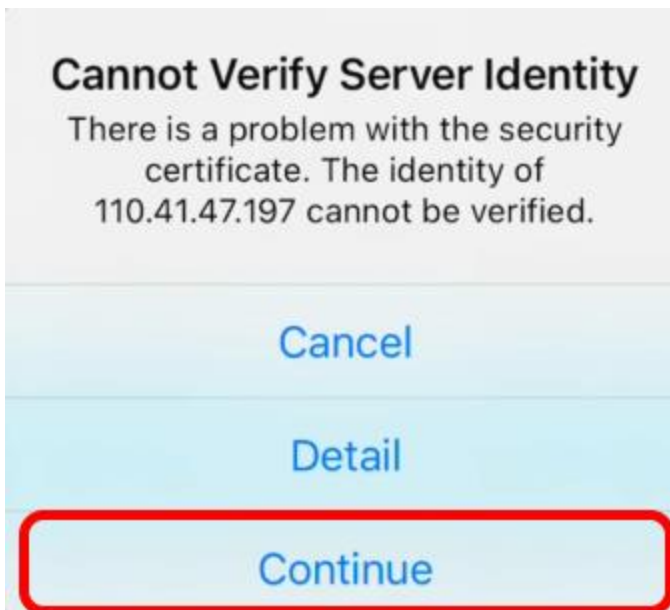


EdUHK VPN Service User Guide for IOS

5. Tap on the icon in the center to connect to connect the VPN connection



6. Tap **CONTINUE** to accept the certificate.



EdUHK VPN Service User Guide for IOS

7. Enter your EdUHK account, password and tap **SIGN IN**.

Back GlobalProtect

Sign in

Portal: 110.41.47.197

Enter login credentials

Username
ikclam

Password [Show](#)

SIGN IN