EdUHK VPN Service User Guide for Android

A. Installing the GlobalProtect VPN Client App

Screen capture based on Android OS version 12

1. Download and install "GlobalProtect" App from Google Play Store

(https://play.google.com/store/apps/details?id=com.paloaltonetworks.globalprotect&hl=en).

2. Tap on the icon to open the app.



3. Tap **OK**.



Allow GlobalProtect to send you notifications?

Office of the Chief Information Officer EdUHK 5. Enter vpn.eduhk.hk and click **CONNECT**.



6. Enter your EdUHK account, password and tap SIGN IN.

Back	GlobalProtect				
Sign ir	า				
Portal: vpn	Portal: vpn.eduhk.hk				
Enter login	Enter login credentials				
Username					
ikclam					
Password		Charry			
		Show			
	SIGN IN				

7. Tap OK

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8. Once connected, the status will be shown as "Connected".

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		CONNECTED
10	Best Available	^

9. Tap on the icon in the center to **Disconnect** and quit the VPN connection



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(09/2024)

10. Tap on the icon in the center to Connect to re-connect the VPN connection



B. Configure to use the VPN add-on service in China

If you are going to use EdUHK VPN within mainland China, you can set up the GlobalProtect to use the mainland China VPN gateway for better performance.

1. Tap the menu button from the system tray at top left corner.

	GlobalProtect
	Connect to GlobalProtect to
2.	Tap SETTINGS.
	<i>*</i> //
	SETTINGS
	ABOUT
	HELP

Office of the Chief Information Officer EdUHK 3. Tap the arrow button on the right of the screen.

Back	Settings	
Portal vpn.eduhk.hk		\rightarrow
Connection Status Disconnected		
Enter 110.41.47.1	97 as the portal ad	dress and tap CONNECT.



4.

5. Tap on the icon in the center to connect to connect the VPN connection



6. Tap **CONTINUE** to accept the certificate.



7. Enter your EdUHK account, password and click SIGN IN.

Cancel	GlobalProtect				
Sign in					
Portal: 11	Portal: 110.41.47.197				
Enter login credentials					
Username					
ikclam					
Password		Show			
•••••	•	5110W			
	SIGN IN				